Electronic Acknowledgement Receipt				
EFS ID:	11433837			
Application Number:	10699264			
International Application Number:				
Confirmation Number:	2032			
Title of Invention:	SYSTEM AND METHOD FOR CALL CENTER DIALOG MANAGEMENT			
First Named Inventor/Applicant Name:	Sherif Yacoub			
Customer Number:	22879			
Filer:	Denise A Lee/Ann Webster Jesus			
Filer Authorized By:	Denise A Lee			
Attorney Docket Number:	200309365-1			
Receipt Date:	17-NOV-2011			
Filing Date:	30-OCT-2003			
Time Stamp:	17:11:11			
Application Type:	Utility under 35 USC 111(a)			

# **Payment information:**

Submitted with Payment	no
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# File Listing:

1 Request for Certificate of Correction 82169627coc.pdf 47776 no 3	Document Number	Document Description	File Name	File Size(Bytes)/ Message Digest	Multi Part /.zip	Pages (if appl.)
	1	Request for Certificate of Correction	82169627coc.pdf	52973054dd37337d562d44d64858eb470c	no	3

## **Warnings:**

### Information:

This Acknowledgement Receipt evidences receipt on the noted date by the USPTO of the indicated documents, characterized by the applicant, and including page counts, where applicable. It serves as evidence of receipt similar to a Post Card, as described in MPEP 503.

#### New Applications Under 35 U.S.C. 111

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

### National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

#### New International Application Filed with the USPTO as a Receiving Office

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.